

# May I Take Your Order?

© Max Woollerton, 2000

## Conversation 1 — At the fast food restaurant [in Japan]

- 1 Server: Good { morning | afternoon | evening }. May I take your order?
- 2 Customer: I'd like a fish burger, medium fries and an orange juice please.
- 3 Server: O.K. A fish burger, an orange juice and... would you like the large fries for fifty { yen | cents | pence } more?
- 4 Customer: No. Just the medium fries, thanks.
- 5 Server: O.K. Just one moment. [FISHUBAAGA, ORENJII-JYUUSH, CHU-FRY ONEGAIISHIIMASSUUUUU] That will be five hundred and fifteen yen please.
- 6 Customer: Five hundred and fifteen yen? O.K. Here's ten thousand yen.
- 7 Server: Thank you. And here's your change. Four thousand, four hundred and eighty-five yen.
- 8 Customer: Er... Excuse me, but I gave you a ten thousand yen { bill | note }
- 9 Server: Oh! So you did. I'm very sorry. Here's the rest of your change.
- 10 Customer: Thanks.
- 11 Server: And here's your meal... A double cheese burger, small fries, and a coffee.
- 12 Customer: What???

Your turn: Practice these. Use your own ideas!

- a) Server: Good \_\_\_\_\_ . May I take your order?
- b) Customer: I'd like a \_\_\_\_\_ , \_\_\_\_\_ and an \_\_\_\_\_ please.
  
- a) Server: That will be \_\_\_\_\_ please.
- b) Customer: \_\_\_\_\_? O.K. Here's \_\_\_\_\_ .
- a) Server: Thank you. And here's your change. \_\_\_\_\_  
\_\_\_\_\_ .

## Conversation 2 — At the restaurant

- 1 Server: Good evening { sir | ma'am }. Is it a table for one?  
2 Customer: Yes, that's right.  
3 Server: Please come this way { sir | ma'am }.... Here you are... and here's the menu.  
4 Customer: Thanks.
- - -
- 5 Server: Are you ready to order now, { sir | ma'am }?  
6 Customer: Er... let me see. Erm... what's... this... *barsashii* ?  
7 Server: Ah! That's delicious!  
8 Customer: Er... what is it exactly?  
9 Server: It's raw horse meat { sir | ma'am }  
10 Customer: RAW HORSE MEAT??? Er.. No, thank you!  
11 Server: Well, how about this...?  
12 Customer: Um? *i-ru-kaspaghetti*... that's fish eggs pasta, isn't it?  
13 Server: Err... close!  
14 Customer: Yes, that sounds good! I'll think I'll try that.  
15 Server: Very good. One *iruka* spaghetti and... anything to drink?  
16 Customer: Yes, could I have a glass of *shoyu* with lemon.  
17 Server: A glass of *shoyu*? Are you sure, { sir | ma'am }?  
18 Customer: Yes, yes, yes. I've had one before; a lemon sour.
- - -
- 19 Server: Was everything alright with your meal { sir | ma'am }?  
20 Customer: Well, no actually. I'm afraid it wasn't what I expected.  
21 Server: Oh dear.  
22 Customer: I didn't see any fish eggs at all in my spaghetti and that drink was very salty!  
23 Server: Oh, I'm sorry to hear that { sir | ma'am }?  
24 Customer: Could I have the { check | bill } now, please?  
25 Server: Yes, certainly { sir | ma'am }... Here you are.  
26 Customer: Do you accept credit cards?  
27 Server: Erm... Sorry, no { sir | ma'am }. Payment is by cash only.  
28 Customer: Oh, I see. Well here you are. Sorry about all the five hundred yen coins, they're all I've got.  
29 Server: Erm... These aren't five hundred yen coins { sir | ma'am }.  
30 Customer: Oh dear!

Your turn: Practice these. Use your own ideas!

a) Customer: Good evening \_\_\_\_\_. A table for \_\_\_\_\_, please.

b) Server: A table for \_\_\_\_\_? Certainly, \_\_\_\_\_. Please come this way.

a) Server: Here's the \_\_\_\_\_.

b) Customer: Thanks.

a) Server: Are you ready to order now, \_\_\_\_\_?

b) Customer: Er... let me see. Ermm... what's... this... \_\_\_\_\_?

a) Server: Ah! That's \_\_\_\_\_!

b) Customer: Er... what is it exactly?

a) Server: It's \_\_\_\_\_ { sir | ma'am }

b) Customer: \_\_\_\_\_ (???) No, thank you! / Yes, please!

a) Customer: Could I have the \_\_\_\_\_ now, please?

b) Server: Yes, certainly \_\_\_\_\_. Here you are.

a) Customer: Do you accept \_\_\_\_\_?

b) Server: Erm... Sorry, no { sir | ma'am }. Payment is by \_\_\_\_\_.

a) Customer: Oh, I see. Well here you are.

# *Maxim's of Tokyo*

## Starters

- Soup of the Day £2.50  
Chef's Special Ratatouille £3.00  
Avocado With Prawn Cocktail £3.50  
Smoked Salmon £3.50

## Main Courses

- Fish of the Day\* £5.95  
\* Served with a selection of fresh vegetables  
Fish and Chips £7.50  
Seafood Spaghetti £5.50  
Cod and Vegetable Pie £6.50  
Baasashii £6.75

## Desserts

- Black Forest Gateau £4.00  
Ice Cream £4.50  
Strawberry Cream Cake £4.00

## Drinks

- Tea £1.95  
Coffee £1.95  
Orange Juice £1.30  
Apple Juice £1.30  
Tomato Juice £1.50  
Cola £1.20  
Ginger Ale £1.20  
Milk £1.00

All prices include VAT  
Service Not Included